

Account: _____

Our goal is to provide our customers the best possible service in a courteous, effective manner, showing respect for those we are fortunate to serve.

**Vashon Disposal
&
American Disposal Company, Inc.**

Office Location:
4822 70th Avenue E
Fife, WA 98424
Tel.: 1-888-806-7048
Office Hours:
7:30am-5:00pm

Mailing address:
**PO Box 399
Puyallup, WA 98371**

Email:
VashonDisposal@wasteconnections.com

Website:
www.murreysdisposal.com

Thank you for choosing Vashon Disposal & American Disposal Company, Inc. Enclosed you'll find a copy of the Washington Utilities and Transportation Commission's ("WUTC") consumer brochure as well as program information regarding various services available and methods for reducing solid waste and for recycling. In addition to the brochure from the WUTC, we are required to inform you that the following items are available at our company's office at the address listed above for review during business hours (7:30 a.m. – 5:00 p.m., Monday – Friday):

- The WUTC's solid waste rules, Chapter 480-70 WAC;
- The company's current rates and regulations (tariff);
- A copy of the company's current certificate issued by the WUTC;
- The Commission's customer brochure (which you are also now being provided); and
- A map of the company's service territory.

Currently, your regular weekday service is _____, and you will be notified in advance of any permanent change in your regular pick-up day.

Please follow these guidelines so we may provide you with the best possible service:

1. Please make sure that all containers are fully accessible before 6:00 a.m. on your assigned day of collection.
2. Please make sure the lid of your garbage can is completely shut and that the waste is level across the top of the can. Overfilled cans may be assessed an extra bag charge.
3. Any extra garbage cans or bags must be placed next to your regular container(s). We recommend labeling extras with your house number or address to ensure pick-up and proper billing.
4. Additional charges will be imposed for extra containers or extra bags above your requested service level.
5. As prescribed by our tariff, your container cannot be over 32 gallons in size or in excess of 65 lbs. in weight when filled. Overweight containers may be picked-up at the driver's discretion and charged an oversize/overweight fee as authorized by our tariff.
6. You provide your own 32-gallon or smaller garbage can. Your can must be watertight with two handles and a secure-fitting, detachable lid.

7. Our company provides household recycling participants four stackable bins for your service use. Recycling on Vashon Island is a subscription service for an additional cost.
8. Please contact our customer service department at 253-414-0345 or 1-888-806-7048 with information regarding missed collection or service changes you are requesting to your account. Please be mindful to report problems within 48 hours and changes to your account a minimum of 24 hours in advance to your scheduled pick up. Once we are aware of any problems we can make sure you are properly serviced. If we do not receive a call, we will not know there is a problem.
9. Once you receive your first statement, please feel free to take advantage of our online bill pay option, located on the web www.murreysdisposal.com. You will need your account number and an invoice number to open an online account.

We look forward to serving you and thank you for your patronage!

4 Bin Recycle System



1 Plastics Milk & other plastic bottles w/ neck smaller than the base	2 Cans Aluminum & Metal Cans
3 Mixed Paper & Cardboard Newspaper, paper bags, paper shredding (place in paper bag), magazines, catalogs, cereal boxes, cardboard, & paper cartons	4 Glass Bottles Green, Clear, & Brown Glass

Below listed are the common residential services. Please contact us for additional services.

<i>Additional Service Charges</i>	<i>Fee</i>
Extra Trash Can	\$3.65
Extra Bag of Trash	\$3.65
Oversize/Overweight Can	\$2.39
Recycling Service Only	\$11.24/mo
Voluntary Recycle Service	\$9.74/mo

<i>Service Level</i>	<i>Monthly Garbage Cost</i>	<i>Weight Limit per can</i>
On-Call Pick up	\$5.56	65 lbs
OAM 32-gallon	\$5.46	65 lbs
EOW 32-gallon	\$13.59	65 lbs
20-gallon	\$12.05	35 lbs
1 32-gallon	\$16.89	65 lbs
2 32-gallon	\$23.53	65 lbs
3 32-gallon	\$31.54	65 lbs

*Prices effective 1/1/2013



WASTE CONNECTIONS INC.
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